

**MINUTES OF CHWSG MEETING
MAY 2014**

PRESENT

Sam Bealing, Educational Audiologist, HVSS
Rachel Beeby, Clinical Scientist, West Dorset Audiology
Beverley Bell, Hearing Support Service
Rollo Clifford, Consultant Paediatrician, Dorchester County Hospital
Erica Davies, Speech and Language Therapist, DHUFT
Lisa Goldie, Paediatric Audiologist, Shelley Clinic
Luna Hill, Specialist Services Manager, DHUFT
Katrina Ingman, Parent
Dorothy Moralee, Auditory Implant Service, Southampton
Sarah Morris, Consultant paediatrician, Poole Hospital NHS Foundation Trust
Chris Parsons, Acting Head of Review, Design and Delivery, Dorset CCG
Ros Plumpton, Community Paediatrician, Poole Hospital NHS Foundation Trust
Peter Robins, Audiology Manager, West Dorset
Shirley Sorbie, Parent, DDCS
Lyn Stevens, Ansbury Connexions Adviser
Rebecca Ward, Screening Coordinator, Wessex AT
Nikki Wells, Interim Local Manager, NHSP

APOLOGIES

Tina Collinson, manager, DHUFT
Geraldine Hannay, School Nursing, B'mth
Kathy Hawkins, Interim Local Manager, West Dorset

1. INTRODUCTIONS AND APOLOGIES:

Thanks very much to Erica for minutes!

2/3. MINUTES OF THE LAST MEETING/ MATTERS ARISING:

The minutes of the last meeting were reviewed.

4. 2nd TIER AUDIOLOGY

Sarah reported that School Paediatricians are doing the hearing tests for 2nd Tier. New CCG didn't feel this was a priority for commissioning and this has raised complications. There is a meeting to discuss this on the 6th June 14 as the CCG are gathering information about this.

Ros Plumpton (Comm Paed) has been seeing the under 1's but cannot do VRA testing. She is currently seeing children from Poole and Ferndown and will be seeing those from Bournemouth shortly. She has two assistants working with her carrying out distraction testing at Canford Heath Clinic. Health Visitors are referring via the usual pathways; children are being seen on average within 4 weeks.

Sarah reported that there have been difficulties within the service for the past 2.5 years, and that testing in local clinics is very difficult. Lisa confirmed that this was a difficult age group to test as the McCormick Toy Test is from 2yrs 6months. Rachel raised that issue of the testing being non ear specific. Chris reported that the commissioners have an assigned person looking at the whole pathway for 2nd Tier Audiology at the moment. Concerns were raised about it being another appointment for parents and that deaf children can pass this test, however it was noted that all felt the service isn't adequate but a service is needed.

Sarah raised that referral directly to ENT are not able to be made at this moment and that referral pathways are also to be discussed.

Post meeting note: discussions about recommissioning the East Dorset 2nd tier clinic are underway, with an aim of producing a new Service Specification later this year.

5. NEWBORN HEARING SCREENING PROGRAMME UPDATE (NHSP):

Nikki has been in post for 6 months as interim Health Visitor Lead with Katherine Hawkins. The SEDQ are all working excepting the one in Dorchester, still working on achieving compliance of daily uploading of data.

She reported on the service suffering from major IT problems which have affected all areas of the system.

Biggest problems

- Training for SCBU/NICU
- Screener quality issues
- NHSP under Children and Families but the local manager within each trust has to agree to training.

Local NHSP Manager post will be advertised shortly. Admin/Audiologists/Health Visitors can apply, hours not yet finalised but likely to be 0.8WTE and admin support for the post need to be clarified.

In 2013/2014 7460 babies were screened, 12 babies were identified with a hearing loss.

Training needs are ongoing as all people need an annual refresher.

Currently there are 3 link Health Visitors in West Dorset, 7 in the Bournemouth and Poole areas.

Internal recruitment has been started for Christchurch/Ferndown/Verwood areas.

Rachel Beeby reported that referrals from SCBU (Dorchester) have been on incorrect forms or she has been sent wrong results. She is following this up. Rachel also said that screeners didn't understand the pathway and data isn't being uploaded. Nikki reported this is due to an IT issue.

Action: meeting to be set up in Dorchester and Poole with SCBU/NICU Consultants and Matrons to discuss situation with Sarah Morris, Rollo Clifford and Rebecca Ward including equipment, screeners, management and setting up proper pathways due to changes e.g. funding of consumables from central to local

Post meeting note: difficulties in setting dates, so still (late July) not happened

Targeted follow up from NHSP

In Dorchester > Rachel Beeby

In East > had been Boscombe until December 13, now nobody seeing them. CCG have been unable to find anyone to pick up the service. Dorchester are seeing these children for the next year but this has implication on their service as the numbers average around 4/month. This is to be reviewed and may change if staffing numbers increase in East Dorset. From the appointment in Dorchester children needing ongoing follow up am transfer to Boscombe if diagnosed with a SN Hearing Loss or a conductive loss needing BC testing or to ENT.

In the past these children would be referred on by Health Visitors at their 8/12 screening assessment. Nikki raised who/when refers now?

Discussion re DNA policy and vulnerable families, Nikki suggested the Lead Health Visitor checks details and reminds the families. Shirley reported that Dorset NDCS may be able to help with finding for transport etc.

6 .DORCHESTER AUDIOLOGY SERVICES:

See above for details

Rachel also reported they are dealing with lots of follow ups for babies not passing the AOME but passing AABR. Education of NICU/SCBU staff an issue here.

7. EAST DORSET AUDIOLOGY UPDATE:

Lisa Goldie/Nind updated the group on the high maternity leave levels (4 paediatric audiologists at the moment); however other staff are being trained up. She also said there was a new referral route for babies failing screening but they have some parents refusing to bring babies for follow up (this is also a national issue). There is also a training issue that screeners are not giving overly positive hope.

8. HVSS

Beverly Bell reported that they have a stable team with staffing remaining at the same level. She talked about general changes within the Dorset County Council. The HVSS has good links with East and West Audiology and is developing links with Yeovil and Salisbury. The new Education Health and Social Care Plans were discussed briefly.

9. DDCS UPDATE:

Shirley Sorbie updated the group on the local events.

Martin Smith held a meeting for parents about the Education Health and Social Care Plans, and the Local Offer and reported that parents had little information prior to this. Additional information has gone out in the local newsletter.

Recent events included

- Beach Day
- residential weekend at Osmington Bay PGL for children aged 11-17; definitely provides the children with significant benefits. Sam Bealing congratulated Shirley on this success.

10. SALT

Erica Davies reported that the SLT service is now managed by Tina Collinson and that a Clinical Operations Manager Christine Rainsford has been in post since November 2013. The new service structure has 5 cluster leads for different areas in Dorset. Service just started on SystemOne, a paperless record system; as part of this caseloads and prioritisation are being reviewed including more group work. The service will offer 1-2-1 therapy and groups depending upon clinical need.

Children wait 4-6 weeks from referral to first appt with specialist SLT's.

Long discussion over SLT input at Annual Reviews; Shirley reported that parents feel this is the only time they can access SLT's. Erica reported that parents are invited to every school/nursery appointment and that there is not capacity to attend every review but they try to attend transitional reviews and reviews for complex children.

Action: Shirley to write to Christine Rainsford about this situation.

11. Review of medical diagnosis

Sarah and Rollo reported on their data, see attached documents for details.

12 AOB

Dorothy Moralee reported that a new SLT has started at AIS covering the Christchurch/New Forest/Bournemouth areas

Sarah Morris had produced and distributed a CHSWG Annual Report; Chris Bown, the previous Chief Exec at Poole Hospital NHS Foundation Trust had responded.

Lisa Goldie/Nind reported on the National Audiology Meeting where Adrian Davis talked about research into information about hearing impaired children and reporting on groups rather than areas. This report will also look at Paediatric and SLT support.

NEXT MEETING

18th November 2014 Poole