



Dorset County Hospital
NHS Foundation Trust

West Dorset Audiology Service
Dorset County Hospital

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www.dchft.nhs.uk
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West Dorset Audiology Services during COVID-19

Following Government guidelines regarding COVID-19, for the safety of patients and staff, all face to face audiology appointments have been cancelled at this time.

For those patients who had an appointment already booked with us, our team are in the process of contacting them to cancel the appointment.

We will continue to support our patients as much as possible during this difficult time. Following guidelines from the British Academy of Audiology we will continue to provide repairs for current NHS hearing aid users, with particular focus for vulnerable patients, carers, children and key workers.

If your hearing aid malfunctions please contact the department on:

01305 255563

We will then advise you on how we may help. In some cases we may ask you to send us your hearing aid, which we will post back to you. If you are self-isolating you may need to ask someone to do this for you; please discuss this further with a member of our team.

If you require hearing aid batteries or tubing, please contact the department as above, and we will post them out to you.

The following on-line resources have some helpful information regarding hearing aids.

<https://www.dchft.nhs.uk/patients/departments-A-F/audiology/Pages/default.aspx>

<https://c2hearonline.com/>